



## Access to PVOC Service Providers

UNBS has three PVoC Service Providers for general goods namely SGS, Intertek and TUV Rheinland and two PVoC Service Providers for used motor vehicles namely EAA Company Ltd and Quality Inspection Services INC Japan.

For more information about PVoC visit UNBS website on [www.unbs.go.ug](http://www.unbs.go.ug)

### The steps are as follows:

- Click on PVoC once
- A drop down menu will appear and on the right hand side you will see a list of the PVoC Service Providers.
- Choose at random one of your choice and a list of contact addresses all over the globe will appear.
- Select the country of your choice then you will get the contact addresses.



### The following are the links:

#### TUV Rheinland Global contacts

<https://unbs.go.ug/attachments/menus/16/TUV-global-contacts.pdf>



#### SGS Global contacts

<https://unbs.go.ug/attachments/menus/16/SGS-GIS-PCA-Contacts-Worldwide.pdf>



#### Intertek International Global contacts

<https://www.intertek.com/contact/ema/uganda/>



#### EAA Company Ltd contacts

<https://www.eaa-s.jp/eea-global/>



#### Quality Inspection Services INC Japan contacts

<https://www.qisjp.co.uk/contact.php>

<https://www.qisjp.co.uk/news/uganda-used-vehicle-pvoc-program/>

Access to more information about PVOC, click on PVoC once and follow the drop down menu on the left hand side.

### 3. TILBURY – UNITED KINGDOM

Capstan House  
(Opposite Berth 24)  
TILBURY Port  
Essex RM18 7HL, England  
Telephone: +44 7717 893519  
Email: [info@eaa-s.com](mailto:info@eaa-s.com)

### 5. UNITED ARAB EMIRATES

DAW Automobile Assembly FZCO,  
Plot No. 101, Street No. 7,  
Ras Al Khor, Industrial Area 2,  
Dubai, United Arab Emirates  
Telephone: +971 43336780  
Email: [ram@dollarauto.ae](mailto:ram@dollarauto.ae) and/or  
[info@eaa-s.jp](mailto:info@eaa-s.jp)



### For More Information Contact UNBS On

Tel: 0417 333250 / 0800133133 or  
Email: [info@unbs.go.ug](mailto:info@unbs.go.ug) or [innocent.namara@unbs.go.ug](mailto:innocent.namara@unbs.go.ug)  
Or visit our head offices on;  
Plot 2-12 By-Pass Link, Bweyogerere,  
[www.unbs.go.ug](http://www.unbs.go.ug)

(0800) 133 133

@UNBSug

@UNBSug

+256 713 227 580

[info@unbs.go.ug](mailto:info@unbs.go.ug)

[www.unbs.go.ug](http://www.unbs.go.ug)



**UGANDA NATIONAL  
BUREAU OF STANDARDS**  
Quality Everywhere



# PRE-EXPORT VERIFICATION OF CONFORMITY (PVOC)

## Pre-export Verification Of Conformity (PVOC)

Pre-export verification of conformity (PVoC) Program is a conformity assessment program applied to products covered by compulsory Uganda standards at the respective exporting countries, to ensure their compliance with the applicable Uganda standards. Complying goods are the only ones issued with a Certificate of Conformity (COC) that will be used as a basis of release upon arrival of the consignment in Uganda.



### PVOC Scope

All goods covered by Compulsory Uganda Standards under the Schedule of Compulsory Uganda Standards are subject to PVOC for all countries around the world. However, PVOC inspection for used Motor vehicles is only undertaken in the countries of UK, UAE and Japan.



### Benefits of PVOC

- Facilitates timely clearance of goods
- Reduces substandard products on the market
- Protects the local industry from unfair competition
- Increases Consumer confidence
- Saves costs to the importer such as demurrage, re-exportation and destruction
- Protects the health and safety of consumers and environment



### Before Importation

- Know the Standard, quality and labeling requirements for the products you are going to import by contacting UNBS.
- Ensure that the remaining shelf life for all food products is above 75% and for all non-food products is above 50% before purchase.
- After purchase of the goods, obtain contacts for the appointed PVoC Service Providers through the UNBS website or the PVoC service providers liaison offices in Uganda.
  - \* Click on PVOC once.
  - \* A drop down menu will appear and on the right hand side you will see a list of the PVOC Service Providers.
  - \* Choose any provider of your choice and a list of contact addresses all over the globe will appear.
  - \* Select the country of your choice to get the contact addresses.
- Contact the PVoC Service Provider in the country of origin to inspect your goods before loading.
- Obtain a CoC from the service provider to accompany the goods.
- Ensure that the name of the importer, exporter, product description, quantities, batch numbers, and invoice numbers are correctly indicated on the CoC.



### Categories Of Commodities Covered By PVOC

- Toys
- Electrical and electronics including solar panels and systems
- Automotive products and Inputs
- Chemical Commodities
- Mechanical Materials and gas appliances including construction materials and items
- Textile, Leather, Plastic and Rubber
- Furniture including wood and metal articles
- Paper and Stationery
- Protective Safety Equipment
- Food and Food products
- Used commodities including Used Motor vehicles



### Category Of Commodities That Are Exempt From PVOC But Subject To Destination Inspection

- A consignment whose Freight on board (FOB) value does not exceed **US\$2000**
- Government project specific commodities whose procurement has an inbuilt or demonstrated quality assurance system that guarantees conformity to national standards
- Raw materials imported for use in a manufacturing process and not for sale
- Diplomatic cargo
- Personal effects of returning residents and expatriates
- Commodities locally produced from a partner state of the East African Community
- Industrial machinery and spare parts brought for use in a production line and not for re-sale
- Classified military, Police and Prisons hardware and equipment



### Routes For PVOC Inspection

There are 4 routes used for product clearance in the PVOC Programme namely **Route A, Route B, Route C and route D.**



**Route A:**  
This route is applicable to any type of Commodities and any trader/ exporter; no prior registration is required. Inspection and testing is mandatory since the category of products are high-risk and compliance history of the Exporter/importer is not known/consistent.

**Route B:**  
This route is recommended for frequent exporters with homogeneous commodities and is based on supplier's ability to consistently meet the quality requirements. The exporter qualifies for registration for this route after the first three COCs for the same products supplied to the Ugandan Importer. It involves random inspection and testing but not each time a COC is required. The route requires a self-declaration of compliance supported by substantiated evidence of conformity and consistency (test reports, certificates, Quality Management Certificates, etc). The exporter applies for Registration and forwards the request to the PVOC service provider. The Service Provider reviews the request including previous compliance history. Upon compliance to the technical review, a statement of registration is issued. Registration for this route is annually renewable, subject to continual compliance. The PVOC Service Provider shall undertake surveillance

audits on the exporter twice annually and test the commodities at laboratories accredited to ISO/IEC 17025. Each time the exporter needs to ship to Uganda, a request for certification shall be made to the PVOC Service Provider. Attachments including traceable test reports to the shipment and other quality documents shall be reviewed. If they comply a COC shall be issued and if they do not comply an NCR shall be issued. Issuance of CoC is based on the risk management system agreed upon by UNBS and PVOC Service Provider.

**ROUTE C:**  
This route is open for manufacturers at the country of supply that directly supply Ugandan importers. It involves consistent shipment compliance, evaluation of test reports and additional testing to demonstrate full compliance with the Uganda Standards. The PVOC service provider shall undertake surveillance audits on the exporter twice annually and also test the commodities in a laboratory accredited to ISO/IEC 17025 twice in a year. Such a manufacturer qualifies for Licensing for this route after the first three COCs for the same products supplied to the Ugandan Importer and license is annually renewable, subject to continual compliance. Inspection and testing is only required during licensing and surveillance audits.



### Requirements for PVOC

- A copy of the invoice
- ISO 9001:2015 certificate
- Test reports from an accredited laboratory to ISO IEC 17025:2017 not more than one-year-old for food commodities and two years for non-food commodities. In the absence of a test report and ISO 9001:2015 certificate, the PVoC service provider shall obtain a product sample from the consignment for testing in a given laboratory.



### Fees structure

		ROUTE B	ROUTE C	ROUTE D
	0.500% FOB value	0.45% FOB value	0.25% FOB value	0.500% FOB value
General Commodities	Minimum Fee: USD235	Minimum Fee: USD235	Minimum Fee: USD235	Minimum Fee: USD235
	Maximum Fee: USD3,000	Maximum Fee: USD3,000	Maximum Fee: USD3,000	Maximum Fee: USD3,000

The following inspection fees shall be applicable for used motor vehicles

COUNTRY	INSPECTION FEES PAYABLE
Japan	USD 140
UK	USD 200
UAE	USD 125



### PVOC SERVICE PROVIDERS FOR GENERAL GOODS

- TUV RHEINLAND MIDDLE EAST FZE**  
3rd Floor, Mariba Building  
Plot 17, Golf Course Road, Kololo  
Kampala, Uganda  
Tel: +256 205 000 701  
Mob: +256 782 055 108  
Email: Uganda@tuv.net  
www.tuv.com
- SGS UGANDA LIMITED**  
SGS Uganda Limited  
1st Floor Block B  
Plot 1, Kololo Hill Drive  
P.O. Box 63 Kampala – Uganda  
Tel: +256 392 739 966  
+256 204 971 003  
Direct line: +256 204 971 008  
Mobile: +256 794 974 408  
+256 772 739 968  
Email: barbra.sayuni@sgs.com

**INTERTEK INTERNATIONAL**  
UAP NAKAWA BUSINESS PARK  
Block A 2nd Floor  
Plot 3 - 5, PORTBELL ROAD,  
Kampala. Uganda  
Telephone: +256414231990  
Fax: +256 414 232 990  
Ms. Christine Owino  
Tel: 0756 720547  
Email: info.ugandapvoc@intertek.com  
Website: www.intertek.com



### Contact Details Of PVOC Service Providers For Used Motor Vehicles

- 1. EAA Company Ltd**  
Nakata Building 101,  
1-20-5 Rinkan,  
Yamato-Shi Kanagawa-Ken,  
Japan ,242-0003  
Tel: +81 46 205 7611  
Fax: +81-46-205-7610  
Email: info@eaa-s.jp
- 2. Quality Inspection Services INC. Japan (QISJ)**  
YCC1608,Daikoku-futo,Tsurumi,  
Yokohama, Tokyo, Japan,  
230-0054,  
Tel: +81-45-500-6033  
Fax: +81-45-500-6034  
Email: info@qisjp.com